

ADVICE FOR THE FIRST DAYS FOLLOWING YOUR RELEASE

- ... Don't lose your release certificate (Entlassungsschein)! It is an important document for the job-centre, welfare office (Sozialamt), Meldeamt etc.
- ... In the first month you should be economic with your prison money (Entlassungsgeld). Your prison money will be deducted from the amount of your social welfare benefits (Sozialhilfe).
- ... Don't lose your bills for necessary expenses (travel fares, clothing, accommodation etc.), they will support your statements to the welfare office about your expenses.
- ... Social welfare benefits will be paid to you either at the place where you are registered or at the place where a state of need or an emergency occurs.
- ... In order to secure and establish your claims you should contact the job-centre immediately upon your release from prison. In the case of unemployment benefits (Arbeitslosengeld) or emergency money (Notstandshilfe) with effect from the day you apply for them you'll have social insurance and will receive an income starting the following calendar month.
- ... When you are looking for a job and are not entitled to unemployment benefits or emergency money you can apply for social welfare benefits (Sozialhilfe).
- ... Affordable accommodation is not easy to find: Please contact us in time (6-8 weeks) before your release.
- ... Please note that with your release from prison you cease to be insured.

ADDRESSES AND OFFICE HOURS

Apart from the branches mentioned in the following there are also branches in the country. Please get the information in the branch of the respective federal province!

- ... **NEUSTART** Wien 6
... 1060 Wien, Gumpendorfer Straße 70/EG/Mezzanin
... TEL 01 405 35 46 bis 49 ... FAX 01 405 35 46-22
... MO-FR 9-13 Uhr ... E-MAIL wien6@neustart.at
- ... **NEUSTART** Graz
... 8010 Graz, Arche Noah 8-10
... TEL 0316 1 82 02 34 ... FAX 0316 1 82 02 34-24
... MO, DI, DO, FR 9.30-12, MI 14-16 Uhr
- ... **NEUSTART** Linz-Steyr
... 4020 Linz, Kollegiumgasse 11
... TEL 0732 1 749 56 ... FAX 0732 1 749 56-100
... MO, DI, MI, DO 8.30-12.30, FR 8.30-11 Uhr ... E-MAIL heh-linz@neustart.at
- ... **NEUSTART** Salzburg
... 5020 Salzburg, Schallmooser Hauptstraße 99
... TEL 0662 1 65 04 36 ... FAX 0662 1 65 04 36-9
... MO, DI, DO, FR 9-13, MI 13-17 Uhr
- ... **NEUSTART** Tirol
... 6020 Innsbruck, Andreas-Hofer-Straße 46/3. Stock
... TEL 0512 1 58 04 04 ... FAX 0512 1 58 04 04-15
... MO, DI, MI, FR 9-12 Uhr ... E-MAIL office.tirol@neustart.at
- ... **NEUSTART** Klagenfurt
... 9020 Klagenfurt, Fromillerstraße 29/3. Stock
... TEL 0463 1 546 80-300 ... FAX 0463 1 546 80-299
... MO, DO, FR 9-13, MI 13-16 Uhr
- ... **NEUSTART** NÖ Nord West
... 3107 St. Pölten, Julius-Raab-Promenade 27/I/DG
... TEL 02742 1 774 75-300 ... FAX 02742 1 774 75-199
... MO, FR 9-12, MI 13-16 Uhr
- ... **NEUSTART** Burgenland, NÖ Süd
... 2700 Wr. Neustadt, Ungargasse 8/1. Stock
... TEL 02622 1 232 94 ... FAX 02622 1 232 94-199
... MO, DI, FR 9-12, MI 14-17 Uhr ... E-MAIL burgenland-noe-sued@neustart.at
- ... **NEUSTART** Obersteiermark
... 8700 Leoben, Parkstraße 11
... TEL 03842 1 451 77 ... FAX 03842 1 451 77-50
... MO 12-15, DO, FR 9-12 Uhr

Spenden: P.S.K. 90.101.500



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... **AFTERCARE**
(offered to persons released from prison)

... **LEBEN OHNE KRIMINALITÄT. WIR HELFEN.**

www.neustart.at



Aftercare is an advisory and aftercare service of **NEU**START**** for persons who have been recently released from prison or who'll be released in the near future provided that no probation assistance has been ordered for them and that they are willing to accept aftercare services on a voluntary basis.

WHAT WE OFFER YOU

... Advice and aftercare

- ... when you have been released from prison
- ... when you don't know what to do
- ... when you find yourself in a state of need or are threatened by an emergency situation, e.g.
 - you have no accommodation due to your prison time
 - your subsistence is endangered
 - you have debts and problems with the law
- ... when you are looking for a place to stay or you have to move from your place
- ... when you need someone who knows his way with the authorities
- ... when you have problems in the family
- ... when you just need somebody to talk to in private

... Job advice

In Cooperation with AMS (the job-centre)



- ... Help with contacting the job-centre
- ... Help and assistance with looking for a job
- ... Job counselling
- ... Information on training courses and education

... Counselling for convicts' and ex-convicts' relatives

... Treffpunkt Café* (Café Meeting Place)

- for clients, their relatives, guests
- ... A meeting place, entertainment, talks
- ... Coffee, tea, and alcohol-free drinks
- ... Various games (e.g. table football, checkers)
- ... Telephone
- ... Information exchange (internet)
- ... Dailies

... Leisure Time Club*

- ... with various offers for your leisure time

HOW TO CONTACT US

... Before your release from prison

- ... If you wish so, we'll advise you during your prison sentence (at the earliest three months before the projected release date)
- ... You can contact us through the „Sozialer Dienst“ (social service) in the prison facility, or by letter or telephone.

... After your release

- ... Just come to us or call us to make an appointment
- ... Please bring your release papers (Entlassungspapiere)
- ... We'll also give you information on probation assistance provided by **NEU**START****.

* not in each **NEU**START**** branch